

**Naval Historical Society
of Australia Inc.**



Business Plan 2017-2022

**Naval Historical; Society of Australia Incorporated
The Boatshed, Building 25
Garden Island
Sydney NSW 2011 Australia
ABN 71094118434**

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Introduction

The Naval Historical Society of Australia (NHS) was formed in May 1970 and currently has more than 650 members throughout Australia and overseas. There are active Chapters in Victoria, Western Australia and most recently the ACT.

This plan is the result of contributions from many members brought together in order to guide the Naval Historical Society (NHS) course in coming years to 2020. Members were surveyed and discussion held with members, Navy and key stakeholders. This plan has been crafted the NNSA Committee using the vital input provided through this process. This plan is intended as a living document to be informed by experience, continued engagement, and emerging opportunities. Progress against the plan will be regularly reviewed and priorities changed as dictated by circumstances.

Background

The following paragraphs are intended to provide readers who are unfamiliar with the NHS with sufficient background information on the Society to put the goals and strategies detailed in this Plan into context.

Environment

The NHS recognises that the environment in which it operates both within Australia and internationally is continuously evolving and that all current forms of information, communications and technology must be utilised if it is to achieve the mission and goals. It also recognises that traditional social orders and interests have changed in recent generations and that the NHS must adapt to successfully engage a younger and more diverse audience using mediums which are relevant to them.

Organisation and Structure

The Naval Historical Society of Australia Incorporated is incorporated under the New South Wales Associated Corporations Act, 1984. It is a non-profit, volunteer based organisation which is granted exemption from Income Tax.

It is registered in the Australian Business Register, its ABN being 71 094 118 434.

The NHS is governed by its Constitution. The most recent edition was approved by members at the Annual General Meeting conducted 11 November 2017.

Active Chapters of the Society operate in New South Wales, Victoria, Western Australia and the Australian Capital Territory. Each chapter conducts regular meetings and presentations.

Geographical Distribution of Members

The distribution of members by state as at 1 November 2016 was as follows.

ACT 56	NSW 352	QLD 61	VIC 82
TAS 11	SA 18	WA 56	

Finance

As previously stated the NHS is a non-profit organisation. However, it does operate on a business-like business basis to ensure the best use of resources. Where volunteer resources are not available contracted support is sought for such services as IT support and website development. The policy is to break even each financial year and retain a healthy reserve.

Major sources of funds include; member subscriptions, revenue from tour operations, the sale of products and occasional grants. Major expenses include; printing, IT support and post and administration costs.

Activity Centres

The Society is administered from its headquarters in Building 25 “The Boatshed”, Garden Island, Sydney which has been generously provided by Navy since March 2001. The Society’s offices are open on Tuesdays and Thursdays with 10 to 15 volunteers undertaking the various tasks needed to keep the Society functioning. There are over 40 volunteers on the Society’s books.

Society business processes are carried out by volunteers in the office and from home. They are divided into the following activity centres.

Activity Centre	Volunteers
Administration, Personnel, Finance & Membership Database	6 - 7
Information Resources (archive, library & research)	5 - 6
The Naval Historical Review & Newsletters (research, writing & editing)	4
Products (DVDs, Monographs, plans, CDs, books)	3-4
Development	½
Production	2
Marketing	
Sales & distribution	
Promotion of Society	Nil direct All indirectly
Tours (coordination & guiding)	11
Information, Communications & Technology	1
Network management	Contractor
Hardware and maintenance support	2
Website management	

Volunteers

The Society is fortunate to have a dedicated group of long serving and regular volunteers without which the Society would not be viable. A regular program of recruiting to maintain numbers and skillsets is necessary to achieve Society goals. Similarly, a system for the back-up of volunteers is also pursued to cover periods of absence.

Given the age profile of members it is expected that the majority of younger volunteers will be sourced through the Centre for Volunteering. Accordingly, the NHS will maintain its corporate membership with the Centre for Volunteering.

Stakeholders

In addition to NHS members the Society maintains close relationships with a range of key stakeholders with a view to maximising mutual benefit. Given the Society's origins, location of its headquarters and mission it is natural that the Royal Australian Navy is recognised as the primary stakeholder with the Chief of Navy as Patron.

Recognising the value of office accommodation and utilities provided by the RAN the Society provides support maximum to Navy as and when required. The range of projects and activities undertaken by the Society in support of Navy is diverse but includes;

- Award of a history essay prize twice a year to New Entry Officers (NEOC) at HMAS Creswell,
- Tours of Garden Island for NEOC courses and ships companies,
- Research and the provision of historical information to ships and establishments and
- Promotion of the RAN through the conduct of public tours of garden Island.

Services and Products

Full details of the Society's products and services are available on the website, <https://www.navyhistory.org.au/>. The range will increase during the life of this Plan but currently include;

Research Services for the Navy, community, authors and historians.

Publications including;

- Naval Historical Review
- Newsletters
 - The Buzz
 - Call the Hands
 - Chapter newsletters

Products;

- Books ('e' and hard copy)
- DVDs (Dockyard and Chapel, CC Dock & HH Crane)
- Ships plans
- Monographs

Library, Archive & Photographic Collection

Website

Tours of Garden Island, Sydney

Website

The Society's website is central, now and in the future to NHS operations. Many of the strategies articulated in this Plan are linked to the website. Through development of an enhanced, effective website the NHS will broaden its reach and deepen connections with members, the Navy and community.

Implementation and Review

Society goals will be achieved through implementation of strategies across the life of this plan. Below these strategies is a set of tasks which will be actively managed by the Committee. These tasks which are detailed below are flexible and will change with available resources and other factors. However, the improvement trajectory is unlikely to change.

Feedback

Feedback from interested parties on the content of this plan or improvement initiatives at any time will be gratefully received. They may be posted or e-mailed to the Secretary as follows; secretary@navyhistory.org.au.

Vision

The Vision of the NHS is *“to be recognised as one of the major sources of Australian naval history and as a Society which promotes the naval service and provides assistance in understanding the significant contribution Australian naval history makes to the defence and ethos of our nation”*.

Progress towards this vision will be made through a comprehensive set of goals, strategies and tasks in support of the Society’s mission.

Mission

The Mission Statement of the NHS is: *“to record, preserve and promote the knowledge, understanding and awareness of naval history of Australia at all levels of the national community”*.

Goals

The Society’s goals are to:

1. Be recognised as a ‘Centre of Excellence’ which provides information on naval historical matters to members, Navy and the community.
2. Conduct, facilitate and encourage research and writing on naval historical matters.
3. Grow the Society’s membership and public image as an innovative centre of excellence by conducting targeted improvement projects which meet the needs of members and stakeholders.
4. Maintain a strong, innovative and accountable Naval Historical Society.

Tasks

To achieve the Society's mission, goals and strategies the following set of tasks has been established for implementation over the life of the Plan. Given the healthy financial state of the Society the most likely constraint on achieving the Plan will be human resources. To this end a priority activity will be recruiting sufficiently skilled and experienced volunteers to implement the tasks.

The following goals, strategies and tasks have been established for implementation during the life of the Society's 2016-2021 business plan.

Goal 1: Be recognised as a 'Centre of Excellence' which provides information on naval historical matters to members, Navy and the community.		Implementation Tasks
Business as Usual		
Strategy 1.1	Provide a reliable, regular and responsive range of services to members, Navy and the community.	
	1.1.1 Maintain a user friendly, up to date website.	<ul style="list-style-type: none"> • Redevelop the Societies website to increase functionality, content, security and responsiveness. • Enhanced features will include pages for; members only, E-Commerce and education resources e.t.c
	1.1.2 Provide a research and advisory service.	
	1.1.3 Provide products which promote understanding of naval history.	
	1.1.4 Provide public tours of Garden Island.	<ul style="list-style-type: none"> • Investigate the feasibility of conducting Spectacle Island tours in consultation with Director Naval Heritage Collection • Investigate the feasibility of conducting Garden Island tunnel and north end tours in consultation with Navy.

			<ul style="list-style-type: none"> Investigate the feasibility of conducting Sydney Harbour naval history tours which include the chapel at HMAS Watson.
	1.1.5	Maintain a naval history library for researchers and members.	<ul style="list-style-type: none"> Recruit an assistant librarian to manage the digital collection Grow the Collection by encouraging donations and selective purchasing
	1.1.6	Maintain a naval history archive for researchers and members.	<ul style="list-style-type: none"> Commence a project to catalogue and digitise the Society's archive
Strategy 1.2	Provide members with information on naval historical matters, accessible through Society publications and through the website.		
	1.2.1	Publish the <i>Naval Historical Review</i> journal quarterly in hard copy.	<ul style="list-style-type: none"> Encourage the contribution of more technology related stories
	1.2.2	Publish the <i>The Buzz</i> newsletter quarterly in hard copy to promulgate NSW centric stories and events.	
	1.2.3	Publish <i>Call The Hands</i> , a monthly digital newsletter to provide relevant information and stimulate interest by members and others in naval history.	<ul style="list-style-type: none"> Recruit a volunteer editor Incorporate in the newsletter an update from the President to keep members informed.
	1.2.4	Provide a regular program of member events including presentations, site visits and tourism opportunities related to naval and maritime history.	<ul style="list-style-type: none"> Appoint a Sydney member presentation coordinator. Appoint a Sydney events coordinator. Promote tourism opportunities conducted by other organisation which could be in Australia or overseas. Examples include; <ul style="list-style-type: none"> Cocos Island for the Sydney/Emden action

			<ul style="list-style-type: none"> ○ Surigao and Leyte, the site of the great battles of Leyte Gulf and Surigao ● In Australia. Visit sites where significant Naval activity took place. Albany, Geraldton, Darwin etc
	1.2.5	Create an NHSA <u>member's blog</u> which can be updated by members	<ul style="list-style-type: none"> ● This facility would be a component of the website enhancement project ● Recruit a <u>volunteer</u> to manage the Blog and Social Media activities.
Strategy 1.3	Engage RAN and other Stakeholder organisations to ensure effective implementation of common goals and objectives which enhance member benefits.		
	1.3.1	Maximise opportunities to <u>engage the Chief of Navy</u> as Patron to enhance visibility of the Society's current and planned activities.	<ul style="list-style-type: none"> ● Invite the Chief of Navy to attend the ACT Chapter launch
	1.3.2	Maintain effective <u>relationships with Navy</u> elements with particular emphasis on; Navy Headquarters, Sea Power Centre, Fleet Headquarters, Director Naval Heritage Collection, HMAS Kuttabul and HMAS Creswell.	<ul style="list-style-type: none"> ● Assist the Sea Power Centre with distribution of their publications ● In conjunction with other stakeholders support the teaching of Australian naval history at HMAS Creswell and the Recruit School, HMAS Cerberus. ● Develop a series of first class presentations to be available for delivery to Navy audiences as required.
	1.3.3	Enhance <u>relationships with stakeholder organisations</u> interested in naval history for the mutual benefit of members.	<ul style="list-style-type: none"> ● Negotiate affiliation arrangements with stakeholder organisations including; Australian Naval Institute (ANI), RUSI, Naval Officers Club (NOC) , Federation of Naval Ship Associations (FNSA), Naval Association of Australia (NAA), Navy League, NSW Military History Society, Australia on the Map, RANOPS, Submarine Association of Australia (SAA), Submarine Institute of Australia (SIA) and Australian National Maritime Museum.

			<ul style="list-style-type: none"> • Establish relationships with the regional history and maritime museums. • Investigate the feasibility of establishing relationships with naval historical societies in other countries • Encourage stakeholder organisations to share research material and articles for possible publication in Society publications.
	1.3.4	Establish <u>relationships with small regional museums</u> (history and maritime) as a conduit to potential members.	<ul style="list-style-type: none"> • Initially engage museums at Port Macquarie, Ballina and Bowraville with which Naval Association members are closely associated. • Provide them with complimentary copies of the Review and Buzz. • Provide promotional material and products for sale on consignment.
Goal 2: Conduct, facilitate and encourage research and writing on naval historical matters.			
Strategy 2.1	Sponsor initiatives which encourage members and others to research and write naval history		
	2.1.1	Improve accessibility to the Society's <u>library</u> for members.	<ul style="list-style-type: none"> • Publish the library catalogue on the enhanced website members only section • Negotiate improved physical access to the library with Director Naval Heritage Collection and CO HMAS Kuttabul • Consider moving the library to the RAN Heritage Centre or Signal Station
	2.1.2	Sponsor an Australian naval history <u>essay competition</u> amongst New Entry Officers at HMAS Creswell.	

	2.1.3	Sponsor <u>public competitions</u> and events which promote understanding of Australian naval history.	<ul style="list-style-type: none"> • In association with stakeholder organisations including, Navy, UNSW, NAA and FNSA explore the feasibility of establishing a trust fund from which prizes or bursaries can be awarded for; <ul style="list-style-type: none"> ○ Original Australian naval history written works and ○ Art works
	2.1.4	Provide <u>incentives for members to research</u> and submit stories for NHSA publication.	<ul style="list-style-type: none"> • Establish a page in the enhanced website for biographies submitted by members • Establish a page in the enhanced website for members to submit stories they have researched and written.
	2.1.5	Facilitate the <u>writing of a book</u> on the RAN's contribution in the 1990 War to Liberate Kuwait (Gulf War 1).	<ul style="list-style-type: none"> • Engage a lead writer and researchers to compile this book for publication before the thirtieth anniversary of deployment of the initial task group.
Strategy 2.2	Develop and provide resources which facilitate research and writing on naval history		
	2.2.1	Digitise the <u>Dockyard Drawings</u> Collection and make them available to researchers.	<ul style="list-style-type: none"> • This project will involve: application for a grant to digitise the collection, developing a catalogue, publishing online as required and identifying a long term custodian of the drawings.
	2.2.2	Develop and make available online Australia naval history <u>educational resources</u> in support of the national history curriculum.	<ul style="list-style-type: none"> • Recruit a volunteer with teaching experience to manage this project • Make the resources produced available through an education resources page on the enhanced website.

	2.2.3	Develop a collection of <u>oral presentations</u> and interviews on naval history (events and personal stories) for <u>podcasting</u> on the enhanced website.	<ul style="list-style-type: none"> • Recruit a volunteer to lead this project • Understand what SPC is doing in this space and ensure any NHSA project supports their program. • Acquire a suitable digital recorder to record presentations, interviews and oral histories.
	2.2.4	Complete the 'Back Copies Project' to upload, categorise and assign tag words to all Naval Historical Review articles more than three years old.	<ul style="list-style-type: none"> • Recruit additional volunteers to assist with this project • Upload all back copy covers and tables of contents as an additional search tool on the enhanced website.
	2.2.5	Produce a new DVD on the <u>history of Spectacle Island</u> .	<ul style="list-style-type: none"> • This would be added to the catalogue of DVDs for sale and adapted for use on proposed tours of Spectacle Island.
	2.2.6	Update website entries on ' <u>This Day</u> ' in Australian naval history.	<ul style="list-style-type: none"> • As website entries for 'This Day' are not up to date a volunteer is required to compile a list of contemporary events. This would be done in consultation with the Sea Power Centre.
	2.2.7	<u>Republish NHSA books</u> in digital and paper format on an 'on demand' basis.	<ul style="list-style-type: none"> • Consult Echo Books to ascertain the cost effectiveness of this initiative. • Liaise with authors to digitize and publish on-line a catalogue of "important" appropriate out-of-print books. • If feasible proceed with publishing and sales on the enhanced website.
	2.2.8	<u>Publish</u> some or all of the Society's <u>image collection</u> on the enhanced website.	<ul style="list-style-type: none"> • Develop a system for grouping images (e.g. ships, people, systems, establishments, events) • Avoid replication of images already published on the Defence website. • Select a range of images and upload.

Goal 3: Grow the Society's membership and public image as an innovative centre of excellence by conducting targeted improvement projects which meet the needs of members and stakeholders.			
Strategy 3.1	Broaden the Society's appeal to a wider audience with greater focus on serving personnel, families and children.		
	3.1.1	Establish a presence in <u>social media</u> .	<ul style="list-style-type: none"> • Obtain advice from a social media expert. • Recruit a social media volunteer. • Create a Facebook or other media presence.
	3.1.2	<u>Survey RAN personnel</u> who are not members to ascertain their interests in learning of past activities/actions/developments in the Service.	<ul style="list-style-type: none"> • Provide services and products with greater appeal to serving RAN personnel • Develop initiatives to attract interest from RAN personnel; current and recently retired.
	3.1.3	Conduct an <u>advertising program</u> to promote the Society amongst service members of all ranks.	
	3.1.4	Develop web based <u>activities for younger children</u> .	<ul style="list-style-type: none"> • This would be incorporated into the 'Teaching Resources' page on the enhanced website.
	3.1.5	Assess the viability of developing a <u>mobile</u> Australian Naval History <u>stand/exhibition</u> which can be deployed to selected events such as modelling expos, book fairs and wooden boat festivals etc.	<ul style="list-style-type: none"> • Investigate NHSA representation at model shows in Sydney and Melbourne and the possibility of awarding a small prize at these events.

			http://www.modelexpo.com.au/whenandwhere.html http://www.apma.org.au/page-3.htm
	3.1.6	Establish <u>relations with naval historical societies overseas</u> with a view to attracting members from allied navies.	<ul style="list-style-type: none"> • Establish initial contact with US, UK, NZ and South African organisations. • Establish relations with RIMPAC and Indian Ocean Navies.
Strategy 3.2	Develop, market and sell products designed to enhance understanding of Australian naval history as a major revenue stream		
	3.2.1	Continuously <u>improve</u> the range and <u>quality of products</u> .	<ul style="list-style-type: none"> • Produce a DVD on the history of Spectacle Island • Publish and sell monographs through the website • Investigate publishing Society books in paper and digital format
	3.2.2	Develop and implement an ongoing <u>marketing campaign for products</u> .	<ul style="list-style-type: none"> • Recruit an experienced and dynamic volunteer to lead Society marketing activities
	3.2.3	Develop and implement an ongoing <u>marketing campaign for tours</u> .	<ul style="list-style-type: none"> • Write to travel companies and coach companies promoting tours
Strategy 3.3	Support or lead projects which enhance understanding of naval history and improve the Society's public image.		
	3.3.1	Work with Navy to revise or replace the Garden Island <u>Chapel memorial mural</u> to resolve inconsistencies and omissions.	
	3.3.2	Facilitate the installation of a <u>bronze plaque</u> to mark the location of Garden Islands <u>original garden</u>	

	3.3.3	Develop a <u>video on the Society</u> (history, what it is and what it does)	<ul style="list-style-type: none"> • Publish this video on the 'About Us' page of the enhanced website. • Use the Lithgow Arms Factory Museum video as a benchmark.
Goal 4: Establish a strong, innovative and accountable Naval Historical Society			
Strategy 4.1	Grow and maintain a <u>membership</u> of interested people who support the Society by providing appropriate services and products which they value.		
	4.1.1	Maintain an <u>active member program</u> which naval history enthusiasts, specialists and amateurs alike, can appreciate. These will include: <ul style="list-style-type: none"> • Presentation evenings • Heritage site visits • Social activities in an historical context 	<ul style="list-style-type: none"> • Appoint a volunteer 'Event and Social Coordinator' • Appoint a volunteer 'Presentations Coordinator' • Capitalise on opportunities for constructive communication with members • Maximise use information and communications technology (ICT) to communicate with members • Increase the frequency of member presentations • Provide a précis of talks given on the website or in Call The Hands
	4.1.2	Negotiate <u>concessions for Society members</u> for entry into the ANMM and other events, museums e.t.c.	
	4.1.3	Provide <u>products and services</u> of value to members.	<ul style="list-style-type: none"> • Continuously improve the range and quality of products • Investigate the production of a lapel badge for new members or other item that invites an acquaintance or friend to comment on it.

	4.1.4	Provide opportunities for <u>members interaction</u> (discussion, Q and A, debate) both physical and through electronic means.	<ul style="list-style-type: none"> • Develop a moderated 'members forum' within a members only section of the enhanced website. • Encourage members to provide their stories ('service career' good and bad) for inclusion on the web. • Share biographies with the Sea Power Centre
	4.1.5	Grow traditional <u>member numbers</u> and identify new forms of membership which enhance the Society's strength.	<ul style="list-style-type: none"> • Appoint a volunteer marketing manager to promote membership as well as Society products and services.
	4.1.6	Identify <u>new forms of membership</u> which enhance the Society's strength.	<ul style="list-style-type: none"> • Evaluate the cost benefit of creating 'Associate Memnbership' • Incorporate in the enhanced website a function for registration to receive updates when articles are uploaded. (The ANI website is a benchmark)
	4.1.7	Establish additional Chapters of the Society in locations where member numbers justify and can sustain a Chapter.	<ul style="list-style-type: none"> • Re-establish an ACT Chapter • Investigate the feasibility of a South Queensland Chapter
Strategy 4.2		Operate in a <u>business-like manner</u> embracing modern information, communications and technology (ICT) applications to raise sufficient monies to fund Society objectives.	
	4.2.1	Review and <u>update</u> the Society's <u>Objects and Rules</u> which are now out of date and reconsider the Society's tax status with a view to making donations and cultural gifts tax deductible.	<ul style="list-style-type: none"> • Circulate to Committee for proposed changes • Investigate advantages and disadvantage of current tax status. • Revise and submit for approval at 2017 AGM
	4.2.2	Continuously improve and maintain effective <u>management</u> systems and procedures which ensure statutory requirements,	<ul style="list-style-type: none"> • Improve membership management procedures and systems to ensure; <ul style="list-style-type: none"> ○ accurate member contact details

		personnel, administrative, membership, safety and security responsibilities are fully met.	<ul style="list-style-type: none"> ○ accurate e-mail address groups ○ simplify mail out procedures
	4.2.3	Maintain a healthy <u>financial state</u> consistent with the Society's 'not for profit' status through exemplary planning, budgeting and accounting practice.	<ul style="list-style-type: none"> ● Appoint a 'Grants Submission Writer' to capitalise on available sources of external funds for selected projects. ● Continuously review and adjust prices to ensure a balanced budget. ● Continuously review and adjust expenditure to ensure a balanced budget. ● Make provision in budgets for increased outsourcing of services not available through voluntary sources. ● Increase the tour cost to \$20 per head to cover increased Crim Check expenditure.
	4.2.4	Engage expert <u>professional service providers</u> to assist where 'in house' expertise is not available.	<ul style="list-style-type: none"> ● Ascertain likely website development and maintenance costs in coming years and budget accordingly
	4.2.5	Recruit and maintain a body of <u>dedicated volunteers</u> to conduct the Society's routine business and progress projects and other initiatives.	<ul style="list-style-type: none"> ● Additional volunteers are to be recruited for the following functions; digital newsletter editor, library assistant, dockyard drawings project manager, education resources developer, social media manager, books and monographs republication coordinator, 'This Day in History' researcher and marketing manager. ● Maintain membership of the 'Centre for Volunteering' ● Conduct regular volunteer engagement activities; recognition information briefings and social. ● The Committee is to continuously pursue opportunities to recognise and reward volunteers.

			<ul style="list-style-type: none"> • By using information communications and technology (ICT) enable volunteers to work remotely where applicable.
	4.2.6	Continuously <u>improve</u> internal <u>business processes</u> to constrain cost and maximise the effectiveness of available resources.	<ul style="list-style-type: none"> • Review all business processes. • Maximise the use of digital tools, storage and software.
	4.2.7	Update and maintain <u>office equipment</u> , applications and internet connectivity to facilitate effective internal systems and processes.	<ul style="list-style-type: none"> • Engage Defence to improve internet line speed to the Boat Shed • Replace obsolete IT equipment through arrangements with Computer Geeks
	4.2.8	Continuously improve <u>communications</u> with members, the Navy, community and stakeholder organisations.	<ul style="list-style-type: none"> • Increase frequency of e-mail contact with members • Encourage members to make more frequent use of website.
	4.2.9	Establish an <u>e-commerce</u> website capability to expand sales of products and services.	<ul style="list-style-type: none"> • Prepare for e-sale of products by; reformatting as required, developing short descriptions and images to be placed on webpage for each item sold.
	4.2.10	Continuously seek opportunities to reduce operating costs and improve the quality of products, services and processes.	<ul style="list-style-type: none"> • Investigate the feasibility of distributing the Naval Historical Review and The Buzz in electronic format only. • Investigate the value and interest by members in distributing the Naval Historical Review and The Buzz by electronic means.

Oversight Responsibilities

Activity Centre	Committee and Other Members
Direction and planning Management and personnel Promotion of Society and marketing Website Projects	David Michael
Membership and database Administration Lockdown procedures	David Blazey
Finance & accounting system	Nick Horspool
The Naval Historical Review The Buzz Information Resources (archive, library)	Walter Burroughs
Security Tours Research ANMM Liaison	Paul Martin
Products (DVDs, Monographs, plans, CDs, books) <ul style="list-style-type: none"> • Production • Sales & distribution Information, Communications & Technology Network management Hardware and maintenance support	Ian Philips
Member Events <ul style="list-style-type: none"> • Evening presentations • Social and other activities • Public Officer 	Geoff Barnes
Governance	Jon Jeremy Peter Brigden Kingsley Perry